

Cultured Marble Vanity Tops

5 Year Limited Warranty / Care & Maintenance

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CounterTek, Inc., warrants this product to be free of defects in material and workmanship for a period of 5 years from the date of manufacture.

DO NOT install your top if you find defects in the top. Installation is not covered by this warranty.

This warranty is void when the product is damaged in transit or as a result of improper installation, careless usage, or hot water temperature in excess of 150° F.

This warranty **DOES NOT** apply to the following:

- Chips or cracks in product surface, unless caused by defects in materials or workmanship.
- Minor imperfections, warpage and variations in shade or veining between sample and finished product.

This warranty extends only to replacement cost of this product. Cost of removal, reinstallation, or consequential damage are not covered by warranty. CounterTek, Inc. extends this warranty only to the first consumer purchaser of our products.

Instructions for Care of Your Cultured Marble Vanity Top

To clean your vanity top wipe with a soft cloth or sponge using a mild soap and water or a non-abrasive foam cleaner. Do not use abrasive cleaners as they may damage the high gloss surface.

To make cleaning your cultured marble vanity top easier and to maintain luster, periodic applications of GelGloss™ or a car / boat wax should be applied.

To remove fine scratches, scuff marks, or light stains from your vanity top use an automotive paint buffing compound or baking soda and a hand-held polisher. A CounterTek service technician should take care of deeper scratches.

Installation Note - Do not over tighten drain fitting. Over tightening will result in damage to the product. Use 100% silicone when installing pop up assembly.

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Frequently Asked Questions

Will My Cultured Marble Scratch?

All bathroom countertops, of any type material, will scratch if it is abused. Normal care and cleaning of cultured marble products will ensure years of enjoyment and use. Avoid placing sharp abrasive objects on the surface as they can cause scratches.

Can Minor Scratches Be Removed?

Yes. Fine scratches can be removed with automotive paint buffing compound and a hand-held polisher. A CounterTek service technician should take care of deeper scratches.

What If My Cultured Marble Gets Chipped or Has A Major Scratch?

Cultured marble is very durable with a hard waterproof, stain proof surface. If it should scratch or chip, repairs can be made by a CounterTek service technician. Sometimes all that is needed is sanding and polishing. Other times the chip must be filled with the same material it was originally made with. Both of these procedures require a person with the knowledge and tools needed.

What Is Certified Marble?

Our cultured marble vanity tops are regularly tested by an independent laboratory for compliance with ANSI specifications. This is an expensive test that is done to ensure that the product the marble manufacturer is making will be a durable, high quality product that the customer can enjoy for many years. The marble is tested for stain resistance, scratch resistance, impact strength, and susceptibility to hot and cold water.

Can I Install My Own Marble?

Vanity tops can be installed by the homeowner. They are heavy and usually require two people. We have instructions available on how to do it. It is recommended that skilled installers install our products.

What do I Do When A Potential Staining Substance Is Spilled?

If your vanity top comes in contact with ink, hair dye, shoe polish, iodine, crayons, bleach, drain cleaners, ammonia, or hydrogen peroxide promptly rinse the area with soap and water and wipe clean. Cultured marble is thoroughly tested to resist stains if care is taken to quickly clean the surface.

How Can A Rust Spot Near My Sink Drain Be Removed?

Most rust or mineral deposits can be removed with off-the-shelf cleaners from your local hardware store. Apply as stated on the label until buildup is removed.